

## Terms and Conditions

### Product

This is not an in stock product, it is made to order. Therefore once the order is placed, it cannot be canceled. Estimated production time is three months.

This order period is for artist cast dolls. This means that imperfections should be expected such as visible casting lines, pock marks, micro bubbles, small bubbles in discrete places and minor difference in hue between parts.

### Your personal data

We will only use your personal data for communication with you and to be able to deliver what you have ordered.

### Address

We will only send packages to your PayPal billing address when PayPal is used for your payment.

### Shipping and shipping cost

Approximate cost within Sweden is 8 €.

Approximate cost to other countries within Europe is 29 €.

Approximate cost to countries outside of Europe is 33 €.

The real shipping cost will be calculated and added to your invoice.

Using the default shipping method, tracking is available for the following countries:

Albania, Algeria, Argentina, Aruba, Australia, Austria, Azores, Belarus, Belgium, Brazil, Brusimpiano & Porto Ceresio, Busingen, Campione d'Italia, Canada, Ceuta, China, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Estonia, Faroe Islands, Finland excl. Åland Islands, France, Georgia, Germany, Gibraltar, Greenland, Greece, Greenland, Heligoland, Hong Kong, Hungary, Iceland, Indonesia, Ireland, Israel, Italy, Japan, Latvia, Lavena Ponte Tresa, Lebanon, Lithuania, Luxembourg, Malaysia, Malta, Melilla, Mexico, Mount Athos, Netherlands, New Zealand, Northern Ireland, Norway, Poland, Portugal, Romania, Saudi Arabia, Serbia, Singapore, Slovakia, Slovenia, Spain excl. Canary Islands,, Sweden, Switzerland, Thailand, Turkey, Ukraine, United Arab Emirates, United Kingdom, United Stated, Vanuatu

The list of countries was last updated October 2024.

If your country is not on the list, we will try to find an alternative trackable shipping method. This information will be included in the reply email containing the invoice.